

# Terms and Conditions for Scootey Aruba

## General Terms and Conditions

Welcome to Scootey Aruba, an electric scooter tour and rental company. These Terms and Conditions apply to all services provided by Scootey Aruba, including the use of our website, rentals, and tours. By using our services, you agree to be bound by these terms. If you do not agree with any of the terms, please refrain from using our services.

Scootey Aruba operates in accordance with the laws and regulations of Aruba. All agreements made with Scootey Aruba are governed by the laws of Aruba, without regard to any conflicts of law provisions.

## Use License

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## Rental Conditions for Scooters

1. **\*\*Eligibility\*\***: To rent a scooter, you must be at least 18 years old and hold a valid driver's license. A credit card or cash is required for the deposit, and it must be presented along with your license on the day of rental. Debit cards are not accepted for deposits.

2. **\*\*Authorized Drivers\*\***: Only the renter and additional drivers listed in the rental agreement are authorized to operate the scooter. If an accident occurs and the driver is not listed, the insurance becomes invalid, and the renter will be held fully responsible for all damages and losses.

3. **\*\*Collision Damage Waiver (CDW)\*\***: If CDW is accepted, the deductible for damages to the scooter is \$500. The CDW covers the rental vehicle for damages in case of a collision but does not cover the following:

- Driving under the influence of alcohol or drugs;
- Off-road driving or on unauthorized terrain;
- Negligence or reckless driving;
- Damages exceeding the coverage limits. A valid police report must be submitted to validate the CDW.

4. **\*\*Damages and Fees\*\***: The renter is responsible for any damage or loss, including but not limited to:

- Helmet loss or damage: \$50
- Battery loss or damage: \$200
- Tire damage: \$80 per tire
- Key replacement: \$40

All damages and fees must be settled before the renter departs Aruba.

5. **\*\*Return Policy\*\***: Scooters must be returned at the agreed-upon time and location. Late returns may result in additional charges. Scooters must be returned clean and in the same condition as received. Failure to do so may result in cleaning or repair charges.

6. **\*\*Off-Road Driving\*\***: Scootey Aruba strictly prohibits off-road driving, including driving on sand dunes or unauthorized paths. Any damage caused by off-road driving will be fully charged to the renter.

### **Tour and Activity Conditions**

Scootey Aruba acts as an intermediary for third-party tours and activities listed on our website. We do not have control over the quality or safety of these third-party services. Changes, cancellations, or modifications to third-party tours are subject to the terms and conditions of the suppliers. Scootey Aruba is not responsible for compensating customers for any relocated, altered, or canceled tours.

### **Limitation of Liability**

By using our services, you assume the risk of personal injury or damage to your personal belongings. Scootey Aruba is not responsible for any direct, indirect, punitive, incidental, or consequential damages arising from the use of our services, including economic loss, physical or mental injury, or any act of negligence.

Our liability is limited to the value of the services purchased. Scootey Aruba cannot modify or waive any of these terms without written agreement.

## **Privacy Policy**

Your privacy is important to us. We collect and use personal information solely for fulfilling our services and in accordance with our privacy policy. We protect your information through appropriate security measures and will only retain your personal data as long as necessary to fulfill our obligations.

## **Cancellation Policy**

### 1. **\*\*Tours and Rentals\*\***:

- Cancellations made more than 24 hours in advance will receive a full refund.
- Cancellations made less than 24 hours in advance are non-refundable.

2. **\*\*Cruise Ship Arrivals\*\***: If your cruise ship cancels its stop in Aruba, you will receive a full refund, even if the cancellation occurs within 24 hours of your scheduled rental or tour.

## **Changes to Terms and Conditions**

Scootey Aruba reserves the right to revise these terms at any time without prior notice. By continuing to use our services, you agree to be bound by the updated terms.

## **Severability**

If any provision of these terms is deemed invalid or unenforceable, the remaining provisions will remain in full force and effect.

## **Governing Law**

Any disputes arising from these terms or the use of Scootey Aruba's services shall be governed by the laws of Aruba.

For any questions or concerns, you can contact us at:

Scootey Aruba  
Main Office: Tanki Flip 14a  
Oranjestad, Aruba  
Phone: +297 732 2400  
Email: [scooteyaruba@gmail.com](mailto:scooteyaruba@gmail.com)